# **Announcing A Second Location**

We know you have been asking for a very long time: when are we going to build a second location? The wait is over, and we are proud to announce an additional Evergreen Credit Union branch in order to serve our members into the future and beyond.

Expanding out from Fox Crossing, we will be opening a new office on Richmond Street, just north of College Avenue. Designed to mirror Evergreen's mission to become the most environmentally responsible credit union in the nation, the streamlined facility is being built to provide a central point of service for members living throughout the Appleton area. Look for us and our brilliant solar array!

Construction began in June. The building is anticipated to be finished in December 2020, with opening scheduled for January 2021.

We hope you can join us on this exciting journey. Updates and additional information will be posted on our website and Facebook page.



#### **New Branch FAQs**

Our second location will be a new milestone for the credit union. Here are some questions and answers related to our product and services as we expand.

### Q: WHAT WILL BE THE HOURS OF THE **APPLETON BRANCH?**

A: Same as W. American Drive.

## Q: WILL THE CREDIT UNION'S PHONE **NUMBER CHANGE?**

A: No. You will still call (920) 729-2999 as our central phone number.

#### Q: IS THERE A 24/7 ATM?

A: Yes. There will be an outdoor ATM in the first lane of the drive-thru (rear of photo).

#### Q: CAN I BRING IN COIN TO BE COUNTED?

A: Yes. A self-service coin counter will be available in the lobby during business hours.

Thank you for being a member and making this possible!



## Check Out Our MasterCard **Balance Transfer Promotion**

Transfer your higher credit card balances to our new, revamped MasterCard and take advantage of 1.9% APR\* for six months. View your balance and make payments right in It's Me 24/7 Online Banking - all of your accounts in one place!

This promotion runs September 15th, 2020 -November 16th, 2020.

\*APR=Annual Percentage Rate. 1.9% applies to the transferred balance only. Interest begins to accrue on the date of the transfer. Balance transfer request forms must reach the credit union before 4pm November 16, 2020 to be eligible for the balance transfer promotional rate. Purchase rate is dependent on your credit score during promotional period and beyond. Minimum payments required during promotional period. Not all borrowers will qualify. Annual fee of \$15 may apply and will be waived when direct deposit with Evergreen Credit Union is established. See a loan officer for more details.



# **Congratulations Graduates!**

Want to celebrate with you. 2020 high school and university graduates may show their diploma or proof of graduation to receive \$25.00 cash in their ECU checking account.\*

To receive your gift, you must meet all criteria: graduate from high school or a 2-4 year college/university, bring your diploma /proof of graduation to Evergreen Credit Union within 3 months of graduation, and either open/have an existing checking account in good standing at ECU.

# e-Documents and e-Signatures

Your next visit to the credit union may look a little different! In June, we rolled out e-Documents and e-Signatures. This includes electronic signature pads. These features allow you to sign documents from anywhere, and view digital receipts of your transactions at home. Less paper, less visits, and they're all saved in one convenient place in our online banking platform.

This upgrade also includes access to My Virtual Strongbox (VSB), a secure file storage solution. You can find VSB in It's Me 24/7 and use it to save and send sensitive documents in protected and controlled manner. Look for it under the "My Documents" tab.

If you are not yet enrolled in online banking, this is the time to make the jump! Give us a call at (920) 729-2999 and we will help get you set up.